

# Database Sync User

Level 1



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## **Overview**

The **Sync Database Users** feature allows for the creation of regular sync database users and sync users with elevated database permission needed for web development projects. Below is a list of requirements and limitations.

- 1. This feature is only applicable if a company is using Exigo SharedBI as their sync database.
- 2. The user must have permission to access the **Sync Database User** option.
- 3. There can only be one **Web Service Account** user.



#### **CREATING A (REGULAR) SYNC DATABASE USER**

- 1. Navigate to the **Company Portal**.
- 2. Click on Sync Database Users option.
- 3. Click on ADD SYNC USER.
- 4. Enter in a Login Name.
- 5. Enter a **New Password** following the password requirements.
- 6. Click **SAVE CHANGES**.

Home >	Sync Database Users		ADD SYNC USER
Customer >	USERNAME	LAST MODIFIED	
Accounting >	S66_vanesa	3/27/2023 2:18:59 PM -04:00	EDIT
Administration >			
Sdk >			
Company Portal 👻			
Dashboard			
*			
Svnc Managemen 2			
	/		
Sync Database Users			
*			
Services			
Ticket Portal			





### **CREATING A (WEB SERVICE) SYNC DATABASE USER**

This user has elevated sync database permissions needed for web development projects.

- 1. Navigate to the **Company Portal**.
- 2. Click on Sync Database Users option.
- 3. Click on **ADD SYNC USER**.
- 4. Enter in a **Login Name**.
- 5. Enter a **New Password** following the password requirements.
- 6. Enable the **Web Service Account** checkbox.
- 7. Click **SAVE CHANGES**.

Password Requirements
Your password must meet the following requirements:
12+ characters
<ul> <li>At least one number or special character (!@#_\$%&amp;)</li> </ul>
At least one uppercase letter
At least one lowercase letter
• Not contain the user's account name of parts of it that exceed two consecutive characters
Login Name exigodemov6_demo
New Password ggvnR@fD#576 5
Web Service Account  6
GENERATE NEW PASSWORD
7
CANCEL SAVE CHANGES