



Sync Alert Option

v1.0

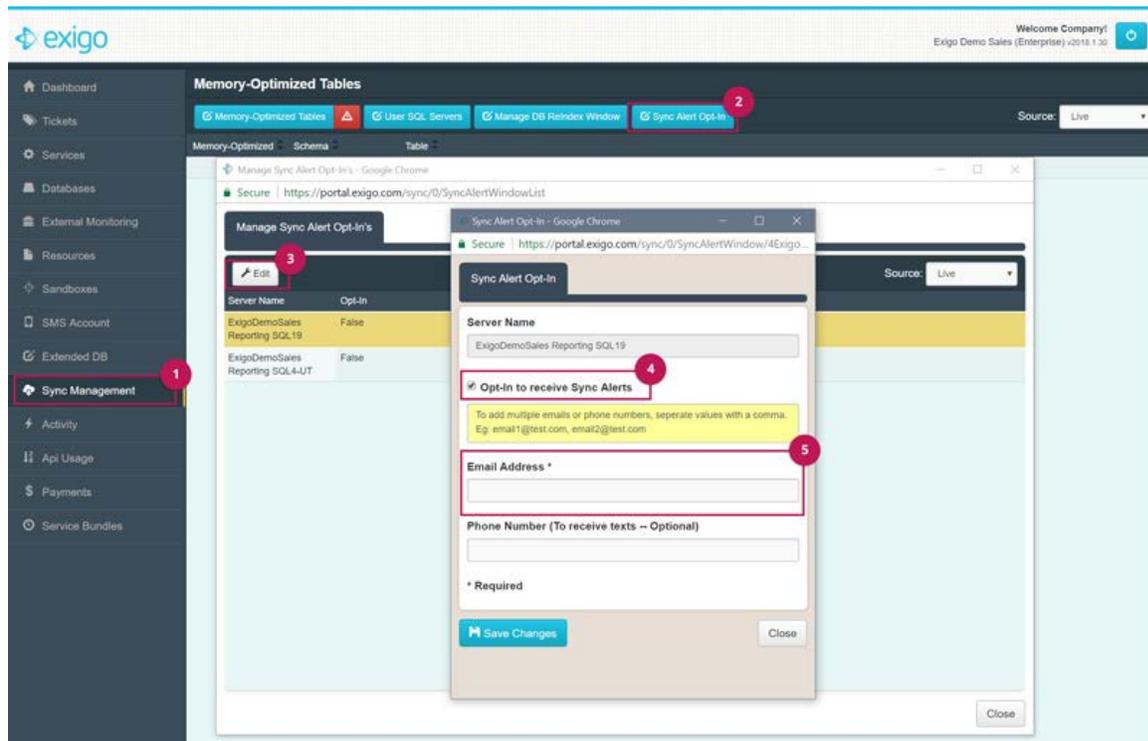
New feature: Sync Alerts

We are happy to announce a new feature that allows you to receive alerts in regards to errors in your sync process.

Here is how you go about setting this up:

- Your user must have **“Allow Portal Access”**
- Login to the [Exigo Portal](#)
- Click on **“Sync Management”** on the left navigation menu.
- Click **“Sync Alert Opt-in”**. This will give you a list of your enabled sync servers.
- Click **“Edit”** on the server you wish to receive alerts on.
- Check the **“Opt-in to receive Sync Alerts”** checkbox.
- Add your desired email addresses to the **“Email Address”** field.
- Save changes.

If someone would like to opt out of these alerts, simply remove them from the list, or uncheck the Opt-in checkbox to completely disable this feature.



The screenshot displays the Exigo portal interface. On the left sidebar, 'Sync Management' is highlighted with a red circle (1). The main content area shows 'Memory-Optimized Tables' with a table of sync servers (2). The table has columns for 'Server Name' and 'Opt-In'. The 'Opt-In' column contains 'False' for both servers. A red circle (3) highlights the 'Edit' button for the first server. A modal window titled 'Sync Alert Opt-in' is open, showing the configuration form (4). The form includes a 'Server Name' field, a checked 'Opt-in to receive Sync Alerts' checkbox (4), and an 'Email Address' field (5). The 'Email Address' field contains the text 'email1@test.com, email2@test.com'. There is also a 'Phone Number' field and a 'Save Changes' button.